



ATM DISPUTE FORM (CASH OR CHECK)

Account Information:

Name: _____ Member Number: _____
Card Number: _____ Phone Number: _____

Dispute Reason:

- Attempted a withdrawal, but did not receive the requested funds
- Attempted a withdrawal for \$ _____ and only received \$ _____
- I deposited \$ _____ and received credit for \$ _____
- I deposited \$ _____ and the funds were not credited to my account

Transaction Information:

Transaction Date: _____ Transaction Amount: \$ _____
Time of Transaction: _____ Dispute Amount: \$ _____

<u>Account:</u>
<input type="checkbox"/> Checking
<input type="checkbox"/> Savings

<u>Funds:</u>
<input type="checkbox"/> Cash
<input type="checkbox"/> Check

Terminal (ATM Information):

- Foothill Credit Union ATM
 - City _____
 - Please describe which ATM: _____
 - Arcadia: ATM near the branch entrance or ATM near the street
 - Covina: Member facing branch entrance; ATM to the right or ATM to the left
 - Glendora: Walk up ATM or Drive-up ATM
- Non-Foothill Credit Union Atm
 - Receipt Attached
 - Atm Location: _____

Describe Situation:

Member Signature: _____ **Date:** _____

Internal Use Only:

Terminal Location: _____ Branch: _____
Terminal Number: _____ Teller Number: _____