



Foothill Credit Union Digital Banking

Account Deletion Policy

Welcome to Foothill Credit Union's Digital Banking account deletion policy page. Below, you'll find detailed steps on how to proceed with any requests to delete your online account and information on the data removed and retained during this process.

Steps to Request Account Deletion

Contact us to request that you would like to delete your digital banking account by any of the methods listed below:

1. Email: cu@foothillcu.org
2. Phone: 626-445-0950
3. Mail: P.O. Box 660130 Arcadia, CA 91066-0130

Data Deletion from the App

When you request the deletion of your online banking account, the following data will be deleted after 365 days:

- **Personal Information:** All personally identifiable information such as your name, email address, and phone number.
- **Transaction History:** All records of your financial transactions within the app.
- **App Usage Data:** Any data related to your interactions and usage of the Foothill Credit Union app.